

December 2019

To our international community:

**Please help us better understand your needs  
by cooperating with us in this Survey !**

1. Purpose of this survey

This is a survey to make Sasebo easier to live in for people from various countries. Please let us know your opinion!

2. Survey target

900 foreign people over 23 years old in Sasebo selected randomly

3. Personal information

- ① DO NOT write personal information such as name or address on questionnaires or return envelopes.
- ② Personal information used to send questionnaires is properly handled.

4. How to answer

- ① Select the questionnaire either in "Japanese" or "English".
- ② Some questions may not be applicable. Please answer the questions to the best of your knowledge.
- ③ Please use the return envelope and post by December 20<sup>th</sup>.

Thank you!

<For all inquiries, please contact:>

Sasebo City International Policy Division

TEL : 0956-25-9647 FAX : 0956-37-6134

E-mail : [koksai@city.sasebo.lg.jp](mailto:koksai@city.sasebo.lg.jp)

# Survey on Foreign Residents in Sasebo -Questionnaire-

- **Please DO NOT write your name nor address.**
- Circle all that apply.

## Section 1: General Information

Q 1 What is your gender? (1) Female (2) Male

Q 2 What is your age?

(1) 20s (2) 30s (3) 40s (4) 50s (5) 60s (6) 70s (7) over 80

Q 3 What is your nationality?

(1) China (2) Philippines (3) Korea (4) Viet Nam (5) USA  
(6) Other ( )

Q 4 What is your mother tongue?

(1) Chinese (2) Filipino (3) Korean (4) Vietnamese (5) English  
(6) Other ( )

Q 5 How long have you lived in Japan in total?

(1) Less than one year (2) 1 to 3 years (3) 4 to 6 years (4) 7 to 9 years  
(5) 10 to 14 years (6) 15 to 19 years (7) 20 to 24 years (8) 25 years or more  
(9) From birth

Q 6 How long have you lived in Sasebo?

(1) Less than one year (2) 1 to 3 years (3) 4 to 6 years (4) 7 to 9 years  
(5) 10 to 14 years (6) 15 to 19 years (7) 20 to 24 years (8) 25 years or more

Q 7 What is the status of your residence in Japan? (Circle only one.)

(1) Student (2) Permanent resident (3) Special permanent resident  
(4) Technical intern (5) Spouse of Japanese national (6) Long term resident  
(7) Other ( )

Q 8 Are you married?

- (1) yes (with Japanese) (2) yes (spouse is not a Japanese national)  
(3) no

Q 9 How many people do you live with, including yourself?

- (1) one (2) two (3) three (4) four (5) five (6) six people or more

Q10 Who do you live with? (Circle all that apply.)

- (1) spouse (2) child(ren) (3) siblings  
(4) father (5) mother (6) father-in-law  
(7) mother-in-law (8) grandfather (9) grandmother  
(10) grandfather in law (11) grandmother in law (12) grandchild(ren)  
(13) domestic partner (14) friend (15) other ( )

## Section 2: Life in Sasebo

Q11 Which best describes your residence?

- (1) own house or apartment (2) rented house or apartment (3) public housing  
(4) company housing or apartment (5) dormitory (8) other ( )

Q12 How long have you lived in your current residence?

- (1) less than one year (2) 1 year (3) 2 years (4) 3 years (5) more than 4 years

Q13 Do you know about your local neighborhood association? (1) yes (2) no

Q14 Do you participate in your local neighborhood association?

- (1) yes (2) no (3) I don't know (4) hope to participate

Q15 What is your relationship with your Japanese neighbors? (Circle only one.)

- (1) We are friends (2) We exchange greetings (3) We have no contact

Q16 If your answer is "(3) We have no contact," give the reason why.

(Circle all that apply.)

- (1) because of language difficulties (2) lack of opportunity  
(3) I don't feel it's necessary (4) other ( )

Q17 Are there any “exchanges with Japanese” that you would like to participate in?

(Circle all that apply.)

- (1) volunteer activities      (2) local festival      (3) culture / art exchange
- (4) sports exchange      (5) other (                                 )

Q18 Where do you get information on Sasebo from? (Circle all that apply.)

- (1) website/ SNS such as Twitter, Facebook, etc. in your native language
- (2) from friends of your nationality      (3) from friends of Japanese
- (4) City Hall homepage (use automatic translation function)
- (5) City Hall homepage (Japanese)      (6) television / newspaper
- (7) from your company or school      (8) neighbors
- (9) other (                                 )

Q19 If you are faced with difficulties while living in Sasebo, who do you consult?

(Circle all that apply.)

- (1) family      (2) a friend of the same nationality      (3) a Japanese friend
- (4) a coworker      (5) City Hall consultation desk      (6) a volunteer organization
- (7) other (                                 )
- (8) no one to talk with about problems      (9) there are no difficulties

Q20 Do you have any problems or worries about your life in Sasebo? (Circle all that apply.)

- (1) language      (2) information      (3) residence      (4) hospital / health care
- (5) pension      (6) birth / child care      (7) school education      (8) work
- (9) disaster / emergency      (10) relationship with neighbors
- (11) can't make friends      (12) relationship (home, workplace, school, etc.)
- (13) not particularly      (14) other (                                 )

### Section 3: Japanese Study

Q21 What is your Japanese language ability? (Circle the one that best describes your ability.)

	Not at all	Not very well	Fairly well	Almost perfectly
Hold a conversation in Japanese	1	2	3	4
Read katakana or hiragana	1	2	3	4
Read kanji	1	2	3	4
Write Japanese	1	2	3	4

Q22 Have you studied Japanese? (Circle all that apply.)

- (1) no            (2) yes (before coming to Japan)            (3) yes (at a school in Japan)
- (4) yes (at NPO or volunteer Japanese class)            (5) yes (at my place of employment)
- (6) yes (self-study)            (7) yes (other:            )

Q23 Are you studying Japanese at present?            (1) yes            (2) no

Q24 Do you want to study Japanese in the future? (Circle only one.)

- (1) yes (with fee)            (2) yes ( if it's for free)            (3) No            (4) I don't know

#### **Section 4: Medical and Health Care**

Q25 What do you do when you are sick or injured? (Circle all that apply.)

- (1) go to a hospital by myself            (2) go to a hospital with a family member
- (3) go to a hospital with a person other than a family member
- (4) don't go to a hospital and only take medicine            (5) do nothing

Q26 If you received medical attention, did you have any difficulties? (Circle all that apply.)

- (1) no information about the hospital
- (2) I couldn't understand what the doctor was saying
- (3) I felt discriminated against by hospital personnel
- (4) I couldn't understand the explanation about the medication
- (5) There wasn't a female doctor            (6) The fees were too high
- (7) other (            )            (8) none

#### **Section 5: Natural Disasters**

Q27 Do you know where to evacuate in the event of a natural disaster, such as an earthquake or typhoon?            (1) Yes            (2) No

Q28 Have you made any preparations in case of a natural disaster? (Circle all that apply.)

- (1) I have chosen an evacuation place.            (2) portable radio, flashlight, etc.
- (3) stock of food and water            (4) emergency contact method with my family
- (5) fire extinguisher            (6) earthquake-proofed the furniture
- (7) I have participated in a disaster drill.
- (8) I have registered for the Sasebo Disaster Information Distribution Service
- (9) other (            )            (10) nothing in particular

Q29 What kind of disaster response would you like from Sasebo City?

(Circle all that apply.)

- (1) make signs and directions to evacuation sites easier to understand
- (2) emergency broadcast in various languages
- (3) rapidly available information via social networks
- (4) disaster drills easy for foreigners to participate in
- (5) distribute disaster prevention maps and manuals in various languages
- (6) create opportunities for Japanese and foreign residents to get to know each other better to facilitate cooperation
- (7) other ( )
- (8) nothing in particular

Q30 Where do you get information about natural disasters, such as typhoons and earthquakes? (Circle all that apply.)

- (1) TV and radio      (2) Internet      (3) friends
- (4) social networks such as Twitter, Facebook, LINE, etc.
- (5) Sasebo City homepage or official disaster radio broadcast
- (6) Disaster Information Distribution Service      (7) my school or company
- (8) other ( )

## Section 6: Children

Q31 How many children do you have?

- (1) none      (2) one      (3) two      (4) three      (5) four or more

Q32 Do your children ages 0 to 5 go to a nursery school?

- (1) yes      (2) no

Q33 What kind of information do you want for your children?

- (1) A place to consult
- (2) Parents' friends
- (3) A place to leave my children while I work
- (4) A children's hospital where I can communicate in my language
- (5) Vaccinations and medical checkup
- (6) Other ( )

## Section 7: Other

Q34 Have you felt discriminated against by Japanese people?

(1) no (2) yes (⇒How? )

Q35 Have you used any of the following services provided by the City Hall?

Please circle how often you have used each one.

	I have used it	I've heard of it, but I've never used it	I've never heard of it
Garbage collection calendar	1	2	3
Kōhō Sasebo(Sasebo Information Bulletin, Japanese version)	1	2	3
Sasebo City homepage (Japanese version)	1	2	3
Sasebo City homepage (Automatic translation version)	1	2	3
Disaster Information Service	1	2	3

Q36 Would you like to tell us more in your own words?

(e.g. good things you experienced in Sasebo, or things necessary to make society better)

**Thank you very much for your time and cooperation!**