

Multilingual Translation Service

At the time of 119 call

119 caller



① 119 call
(foreign language)



Fire Department
Command Center officer

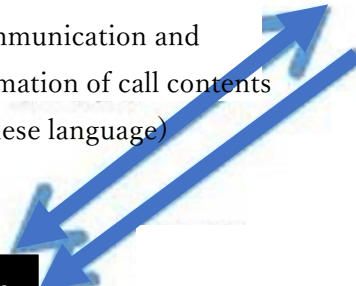


Three-Way call

③ Communication and
confirmation of call
contents
(foreign language)



④ Communication and
confirmation of call contents
(Japanese language)



Telephone Interpretation
Center

② Transfer
(Request for interpretation)